



WCMS Band Instrument Repair & Maintenance

What to do if your instrument is broken or not working

You are expected to maintain your instrument in top playing condition so that you can participate in class. However, you and your parents are urged not to attempt repairs on your own. Before taking any instrument to the shop, have a director check to see if repairs are necessary. In many cases, the directors or private lessons teachers may be able to make the repairs for no expense. If it is decided that the instrument needs repairs from a professional shop, you have two choices: you may take it to a music repair shop yourself, or you may send it by way of our Wert or Willis music store reps that stop by our school each week for this exact purpose.

Sending it in at school is the easiest and fastest way to get the instrument repaired. How this works is the student will leave the instrument on the repair shelf in the band room with a form that has repairs needed and parent contact information, the rep will pick the instrument up and drop it off at the repair shop, they will then call you with a quote for the repairs (within a couple days). You can either choose to pay for the repair and have the instrument fixed, or have the instrument returned with no repairs at no charge. Instruments repaired by Wert or Willis are usually returned in a week or less, as long as the repair has been paid for.

If you are renting an instrument through one of the recommended music stores:

The instrument will be sent to that store. Most repairs are covered in the cost of the rental plan and will be returned at no extra charge.

If you own your instrument (not renting):

We highly recommend sending the instrument to Wert Music for repairs due to their low cost, consistency, and speed of repairs.

We must have a note, email, or phone message from a parent if an instrument is being repaired in order to keep your participation points for that day in band class.

Local Music Stores:

Wert Music: (859) 727-1138

10 Commonwealth Avenue
Erlanger, KY 41018
www.wertmusic.com

Willis Music: (513) 752-6341

4601 Eastgate Blvd.
Cincinnati, OH 45255
www.willismusic.com